

IMPORTANT



DO NOT RETURN TO STORE! EMAIL US FIRST!



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IMPORTANT - Please Read

This is a do-it-yourself product for you to refill your own cartridge. Although almost all customers are perfectly satisfied with the quality of their cartridge after they refill it, it is important to note that cartridges can and do wear out and the quality of a refilled cartridge is dependent on more than just the ink or toner that you put into it.

Most quality issues with refilling cartridges are a result of quality issues with the empty cartridge that is being refilled, and not with the ink or toner that you are refilling into the cartridge. If (before you refill your cartridge) your cartridge is already printing with streaks, smudges or lines, or if the cartridge has dried considerably due to non-use (for inkjets), your cartridge is already defective or exhibiting signs of defect, and refilling it will not bring it back to life. Refilling is intended for functional cartridges that have run out of ink or toner.

What you can expect:

The first printed sheet after the refilling process will be of the same quality as the last page printed from the original cartridge before it was refilled. The refilled cartridge will yield approximately the same amount of printed pages. Because the parts inside the cartridge are wearing out, the longevity and print quality will be gradually reduced on subsequent refills. Usually, by the 3rd refill it is highly recommended to obtain a new original (or professionally remanufactured) cartridge and start the refilling cycle again, although you may be able to get more or less refills depending on how well your cartridge holds up. You can continue refilling as long as you are satisfied with the quality and page yield that you are getting from the same cartridge.

Some tips to get the most out of your refill experience:

For inkjet cartridges:

Refill at a workbench or outside where you can tolerate a spill in case you make a mistake. The best time to refill is BEFORE the cartridge gets completely empty (when there is around 10% ink left) and while they are still printing well (or if you must refill them after they have emptied, refill them as soon as possible so that the print heads don't dry beyond repair). If your print heads have dried, you can try revive them using our Universal Print Head Cleaner. Do not print using an empty inkjet cartridge. If you try to force out the very last drop of ink from your cartridge, you are essentially printing with an empty ink cartridge, and the heat generated from the friction of this process could burn and damage the cartridge print heads beyond repair. Don't overfill. It is better to under-fill a cartridge than to overfill it, you can always add more ink later, but if you overfill the cartridge it could leak and contaminate other colors. Do not mix inks. Uni-Kit ink is intended to refill an original cartridge. Do not use multiple inks on the same cartridge. Some inkjet cartridges have chips. Chips are designed by the printer manufacturer to send information to the printer regarding the ink level in the cartridge, however some printers won't function unless they "recognize" that the cartridge has ink. And since the printer cannot actually "see" the ink in the cartridge, it "remembers" the reading from the chip. So if a cartridge with a chip has emptied, the printer remembers that cartridge as empty, and by refilling it (adding ink to the cartridge) the printer will still think it is empty because it is still reading the old (used) chip. Many printers that use chipped cartridges will still allow you to print, so you can ignore the "empty ink" or "low ink" signal and keep printing until the cartridge really is low/out of ink. However some printers will "lock" or "freeze" not allowing you to print. For these printer types, Uni-Kit offers either a "Chip Resetter" (to reset the original chip) and/or replacement chips.

For toner cartridges:

Refill at a workbench in a well ventilated room or outside where you can tolerate a spill and you have less exposure to fumes. For extra protection, wear a dust mask. The best time to refill is when the cartridge is empty unless the instructions for your specific model say otherwise. Don't overfill. It is better to under-fill a cartridge than to overfill it, you can always add more toner later, but if you overfill the cartridge it could leak and contaminate other colors or make a mess. Some toner cartridges have chips. Chips are designed by the printer manufacturer to send information to the printer regarding the ink level in the cartridge, however some printers won't function unless they "recognize" that the cartridge has ink. And since the printer cannot actually "see" the toner in the cartridge, it "remembers" the reading from the chip. So if a cartridge with a chip has emptied, the printer remembers that cartridge as empty, and by refilling it (adding toner to the cartridge) the printer will still think it is empty because it is still reading the old (used) chip. Many printers that use chipped cartridges will still allow you to print, so you can ignore the "empty ink" or "low ink" signal and keep printing until the cartridge really is low/out of ink. However some printers will "lock" or "freeze" not allowing you to print. For these printer types, Uni-Kit offers either a "Chip Resetter" (to reset the original chip) and/or replacement chips. If you replace a chip on a toner cartridge, make sure you do so AFTER you refill and that the cartridge is fully refilled.

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